



Community Relations
 500 Noblestown Road
 Carnegie, PA 15106

WE'RE INVESTING \$2.5 MILLION IN UPPER ST. CLAIR



MAIN REPLACEMENT PROJECT TO START SOON

Our customers in Upper St. Clair rely on us to provide safe, reliable water service. By constantly upgrading our infrastructure, we're planning to keep it that way. Think of it as your water bill at work – right in your own neighborhood.

- **WHAT:** We're replacing approximately 7,500 feet of aging water main with a new ductile iron main.
- **WHERE:** We will be replacing water mains along:
 - Berkshire Drive to Saxony Drive to the cul-de-sac
 - Old Meadow Road to Astor Circle to the cul-de-sac
 - Johnston Road between Cortland Drive and McMurray Road
 - Comanche Road between Brookside Boulevard and Cherokee Road
 - Cherokee Road to 312 Brookside Boulevard
 - Wiltshire Drive between Lambeth Drive and McMurray Road
 - Rolling Meadow Road to Rolling Meadow Circle to the cul-de-sac
- **WHY:** The pipeline project will help improve water quality and service reliability and increase flow for household use and firefighting.
- **WHEN:** Weather permitting, our contractor, Golden Triangle Construction, will begin work in March 2023 and work will be completed in the spring of 2023. Work hours will be Monday – Friday, 7:00 a.m. to 5:00 p.m. Work outside of these hours is not expected unless required to maintain the project schedule.

RIPPLE EFFECT: Investments Create Jobs

Infrastructure upgrades are not only important investments in public health and safety, they also help support the economic health of the communities we serve. Economic impact studies show that for every \$1 million invested in water infrastructure, upwards of 15 jobs are generated throughout the economy.

INFRASTRUCTURE: ONE MORE WAY WE KEEP LIFE FLOWING.



SAFETY FIRST!

Please drive carefully around work zones.

Your safety, as well as the safety of your neighbors and our workers, is important to us! We work hard to keep our job sites safe, and we appreciate your effort to slow down and use caution around the construction site.



QUESTIONS?

Customers can contact

Customer Service:

1-800-565-7292

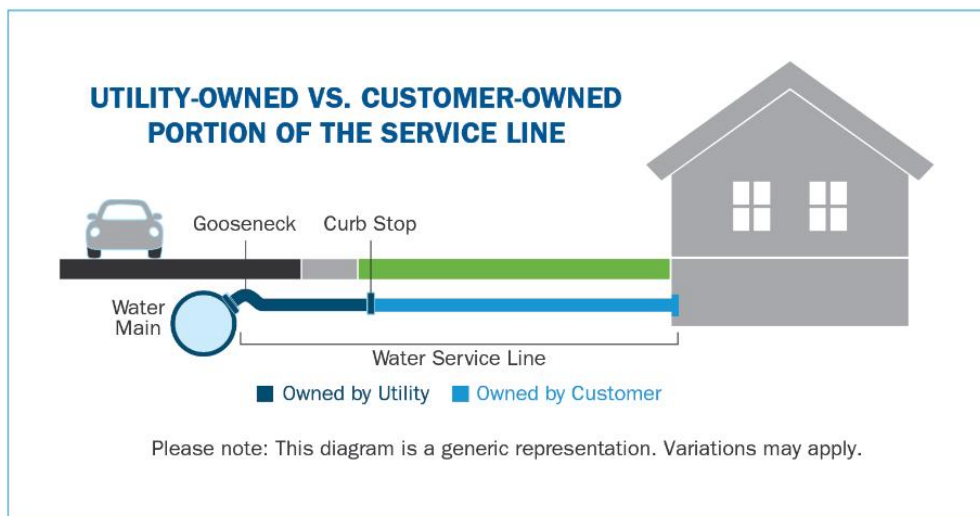
Hours: M-F, 7 a.m. to 7 p.m.

For emergencies, we're available at this number 24/7.



PROJECT OVERVIEW AND WHAT YOU CAN EXPECT

- **Install, disinfect, test and place new main into service.** While we interconnect the new main to the distribution system, you may experience a temporary service interruption. You may also experience a slight discoloration of water. If this happens, run the water until it is clear.
- **Replace our utility-owned service lines and transfer you to the new main.** Once the main is installed, we'll return to connect your property to the new main. This may involve replacing the utility-owned service lines. If we're replacing the utility-owned service line at your property, typically there is a 30- to 60-minute interruption of service while the contractor connects the new service line. We'll attempt to notify you 24 hours in advance. We'll also notify you on the day the service line is replaced with instructions on how to flush your household plumbing prior to using the water. It is important that you read and follow these instructions. If you're not home, we'll leave the instructions at your front door. You may want to consider storing a few gallons of water for drinking and cooking during the service line work.
- **Perform final paving and any restoration of concrete, driveway, grass and landscaping.**



TRAFFIC FLOW AND ACCESSIBILITY

Sections of street where construction is taking place may be closed during work hours. All traffic control will be coordinated with local police or road authorities. Motorists should use caution, obey traffic signs and follow detour routes when driving in the area.

NOISE

As with any construction project, some noise will be unavoidable with this project. We apologize for any inconvenience and appreciate your understanding and cooperation.

SITE MAINTENANCE

The project site will be maintained and cleaned each day before contractors have completed work.

Our crews will work as quickly as possible to shorten the length of these temporary inconveniences. We appreciate your patience and understanding during this project.

HOW SHOULD WE REACH YOU IN AN EMERGENCY?

We use a mass-notification system to keep customers informed about water-related emergencies and alerts. Log on to our online self-service portal (amwater.com/mywater) to make sure your contact information is up-to-date. While you're there, tell us how you prefer to receive our notifications: by phone, text and/or email.*

*Standard text, data and phone rates may apply.

ABOUT SERVICE LINES

There are two components of a service line.

Utility-owned portion of the service line: This is the portion of the service line that extends from the company's main in the street to the company shut off valve (generally located near the curb).

Customer-owned portion of the service line: The property owner is responsible for this portion. It extends from the company shut off valve to the inside plumbing.

WHAT'S YOUR SERVICE LINE MADE OF?

Over the years, plumbers have used many different materials, including copper, PVC, lead and others. One way to find out what your service line is made of is to contact a licensed plumber. If we find lead during the course of our main replacement project, we'll contact you to discuss replacing your service line. Replacing lead service lines reduces your potential exposure to lead. To learn more, scan the QR code below or visit pennsylvaniaamwater.com. Under Water Quality, select Lead and Drinking Water.



WE KEEP LIFE FLOWING®